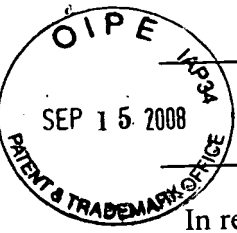


VT

Copy 1



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Reese et al.

Attorney Docket No.: ODVFP003

Patent No.: 7,305,454 B2

Issued: December 4, 2007

Title: APPARATUS AND METHODS FOR
PROVISIONING SERVICES

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as first-class mail on September 12, 2008 in an envelope addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450.

Signed: _____

Quyen-Vuong

**REQUEST FOR CERTIFICATE OF CORRECTION
OF APPLICANT'S MISTAKE
(35 U.S.C §255, 37 C.F.R. §1.323)**

Certificate

SEP 17 2008

of Correction

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450
Attn: Certificate of Correction

Dear Sir:

Attached is Form PTO-1050 (Certificate of Correction) at least one copy of which is suitable for printing.

A mistake of a clerical or typographical nature, or minor in character appears in the above-referenced patent; however, the mistake occurred in good faith. The correction introduces no new matter nor requires reexamination. The mistake occurred because of a failure to include the correct assignee name on the PTOL-85B.

The errors together with the exact page and line number where the errors appear in the application file are as follows:

09/15/2008 HLE333 00000055 7305454

01 FC:1811

100.00 0P

In the Title Page:

(73) Assignee, change "Minor Ventures, LLC., San Francisco, CA (US)" to --
Salesforce.com, Inc., San Francisco, CA (US) -- this appears correctly in the Notice of
Recordation as mailed on November 6, 2007.

Check No. 2119 in the amount of \$100.00 is enclosed in accordance with 37 CFR §
1.20(a). However, if it is determined that any additional fees are due, the Commissioner is
hereby authorized to charge such fees to Deposit Account 504480 (Order No. ODVFP003).

Respectfully submitted,
Weaver Austin Villeneuve & Sampson LLP



Mary R. Olynick
Registration No. 42,963

P.O. Box 70250
Oakland, CA 94612-0250
510-663-1100

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB Control number

(Also Form PT-1050)

UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

PATENT NO. : 7,305,454 B2

DATED : December 4, 2007

Page 1 of 1

INVENTOR(S) : Watson et al.

It is certified that error appears in the above-identified patent and that said Letters Patent are hereby corrected as shown below:

In the Title Page:

(73) Assignee, change "Minor Ventures, LLC., San Francisco, CA (US)" to --Salesforce.com, Inc., San Francisco, CA (US) --.

MAILING ADDRESS OF SENDER:

PATENT NO. 7,305,454 B2

Mary R. Olynick
WEAVER AUSTIN VILLENEUVE & SAMPSON LLP
P.O. Box 70250
Oakland, CA 94612-0250

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Burden Hour Statement: This form is estimated to take 1.0 hour to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

BEYER, WEAVER LLP COMPANY P.O. BOX 70250



UNITED STATES PATENT AND TRADEMARK OFFICE

UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

500391816A

NOVEMBER 06, 2007

PTAS

BEYER WEAVER LLP
P.O. BOX 70250
OAKLAND, CA 94612-0250UNITED STATES PATENT AND TRADEMARK OFFICE
NOTICE OF RECORDATION OF ASSIGNMENT DOCUMENT

THE ENCLOSED DOCUMENT HAS BEEN RECORDED BY THE ASSIGNMENT DIVISION OF THE U.S. PATENT AND TRADEMARK OFFICE. A COMPLETE MICROFILM COPY IS AVAILABLE AT THE ASSIGNMENT SEARCH ROOM ON THE REEL AND FRAME NUMBER REFERENCED BELOW.

PLEASE REVIEW ALL INFORMATION CONTAINED ON THIS NOTICE. THE INFORMATION CONTAINED ON THIS RECORDATION NOTICE REFLECTS THE DATA PRESENT IN THE PATENT AND TRADEMARK ASSIGNMENT SYSTEM. IF YOU SHOULD FIND ANY ERRORS OR HAVE QUESTIONS CONCERNING THIS NOTICE, YOU MAY CONTACT THE EMPLOYEE WHOSE NAME APPEARS ON THIS NOTICE AT 571-272-3350. PLEASE SEND REQUEST FOR CORRECTION TO: U.S. PATENT AND TRADEMARK OFFICE, MAIL STOP: ASSIGNMENT SERVICES BRANCH, P.O. BOX 1450, ALEXANDRIA, VA 22313.

RECORDATION DATE: 11/06/2007

REEL/FRAME: 020072/0012

NUMBER OF PAGES: 6

BRIEF: ASSIGNMENT OF ASSIGNOR'S INTEREST (SEE DOCUMENT FOR DETAILS).
DOCKET NUMBER: ODVFG000

ASSIGNOR:

MINOR VENTURES, LLC

DOC DATE: 10/31/2007

ASSIGNEE:

SALESFORCE.COM, INC.
THE LANDMARK @ ONE MARKET, SUITE
300
SAN FRANCISCO, CALIFORNIA 94105

SERIAL NUMBER: 10858709

FILING DATE: 06/01/2004

PATENT NUMBER:

ISSUE DATE:

TITLE: POLICY MANAGEMENT IN AN INTEROPERABILITY NETWORK

SERIAL NUMBER: 10951405

FILING DATE: 09/27/2004

PATENT NUMBER:

ISSUE DATE:

TITLE: MANAGING VIRTUAL BUSINESS INSTANCES WITHIN A COMPUTER NETWORK



UNITED STATES PATENT AND TRADEMARK OFFICE

Commissioner for Patents
United States Patent and Trademark Office
P.O. Box 1450
Alexandria, VA 22313-1450
www.uspto.gov

July 31, 2008

Mary R. Olynick
Weaver Austin Villeneuve & Sampson LLP
P. O. Box 70250
Oakland, CA 94612-0250

ODVFP003

Patent No.: 7,305,454 B2
Application No.: 10/727,089
Inventor(s): David Byrne Reese, et al.
Issued: December 4, 2007
Title: APPARATUS AND METHODS FOR PROVISIONING SERVICES

Re: Request for Certificate of Correction

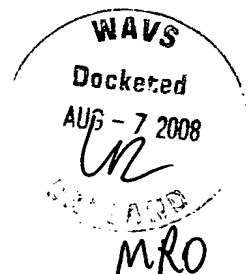
Consideration has been given your request for the issuance of a certificate of correction for the above-identified patent under the provisions of Rule(s) 1.322 and/or 1.323.

Assignees' names and addresses (assignment data) printed in a patent, are based *solely* on information supplied in the appropriate space for identifying the assignment data, i.e., item 3 of the Issue Fee Transmittal Form PTOL-85B. Granting of a request under 37 CFR 3.81(b) is required to correct applicant's error providing incorrect or erroneous assignment data, *before* issuance of a Certificate of Correction, under 37 CFR 1.323 (*see Manual of Patent Examining Procedures (M.P.E.P.) Chp. 1400, sect. 1481*). This procedure is required *at any time after the issue fee is paid*, including after issuance of the patent.

In view of the foregoing, your request, in this matter, is hereby denied.

A request to correct the Assignee under 37 CFR 3.81(b) should include:

- A. the processing fee set forth in 37 CFR 1.117(h) (currently \$130);
- B. a statement that the failure to include the correct assignee name on the PTOL-85B was inadvertent; and
- C. a copy of the Notice of Recordation of Assignment Document, reflecting the reel and frame number where the assignment(s) is recorded and/or reflecting proof of *the date* the assignment was submitted for recordation.



In the Request, Applicant(s) may request that the file be forwarded to Certificates of Correction Branch, for issuance of a Certificate of Correction, if the Request is granted.

Any request under 37 CFR 3.81(b) should be directed to the following address or facsimile number:

By mail: Mail Stop PETITIONS
 Commissioner for Patents
 Post Office Box 1450
 Alexandria, VA 22313-1450

By hand: Customer Service Window
 Mail Stop Petitions
 Randolph Building
 401 Dulany Street
 Alexandria, VA 22314

By fax: (571) 273-0025
 ATTN: Office of Petitions

If a fee (currently \$100) was previously submitted for consideration of a Request for Certificate of Correction, under CFR 1.323, to correct assignment data, no additional fee is required.

A handwritten signature in black ink, appearing to read 'V. Tolbert', with a long, sweeping horizontal line extending to the right.

Virginia Tolbert
For Mary Diggs, Supervisor
Decisions & Certificate of Correction Branch
(703) 305-8309 or (703) **308-9390 ext 113**